

San Marcos Unified School District

“ESET support is one of the best. They implemented a strategy for a district-wide rollout; they created a package that removed (the) old product, replacing it with ESET. Rolling out their product was one of the easiest migrations we ever had to do in our district.”

HECTOR – SYSTEMS ENGINEER – SAN MARCOS UNIFIED SCHOOL DISTRICT



SAN MARCOS
UNIFIED SCHOOL DISTRICT
engaging students... inspiring futures

COUNTRY: United States

www.smusd.org

Number of seats: 8,000

Product: ESET Endpoint Antivirus

THE CUSTOMER

San Marcos Unified School District is an innovative and collaborative community providing an unparalleled educational experience. Through an engaging and supportive environment, all of the district's students are challenged, inspired, and poised to excel. San Marcos Unified School District currently serves over 20,000 students and 1,000 staff across 20 schools. The district covers 49 square miles and includes communities such as San Marcos, Carlsbad, San Diego, and Vista.

A BETTER SOLUTION SOUGHT

Before switching to ESET, San Marcos Unified School District was faced with performance issues that made computers unusable, frustrated users, and horrible customer service. Every time the district expressed its frustration to the previous vendor, it was asked to upgrade to the newer version, which came with an added cost. San Marcos was originally introduced to ESET in 2009, and after attending a presentation and being impressed with the speed and performance of the product, it decided to make the switch to ESET.

MAKING THE CHANGE

After making the decision to switch to ESET, Rip and Replace allowed a district-wide rollout by creating a package that removed the previous AV and replaced it with an activated version of ESET. Leveraging this unique technology made the rollout of ESET “one of easiest migrations we ever had to do in our district.” Having a central management server and customized deployment strategy in Rip and Replace allowed the San Marcos team to save hundreds of hours of labor and manpower. When asked to sum up the district's experience with ESET, Hector at San Marcos Unified School District had this to say: “We are completely satisfied with their product and support; best in the market.”

KEY BENEFITS FOR SAN MARCOS UNIFIED SCHOOL DISTRICT

- **Easy deployment with Rip and Replace made it easy to switch from previous AV**
- **More resources to be utilized on legacy computers due to small footprint**
- **More time spent on other projects due to hassle-free nature of ESET's security solution**
- **Downtime, issues, and user support are minimized by prompt response from technical support**